

Privacy declaration

We value your privacy.

Below you can read how we handle your personal data. Personal data that we process Friendly Housing BV processes personal data about you because you make use of our services and / or because you provide them yourself. We process first and last name, address details, date of birth, passport number, income details, telephone number, e-mail address, bank details and possibly the school where you are studying. We do not process special or sensitive personal data. We process this information for the preparation of the lease, the processing of payments, the sending of our correspondence (payment reminders, newsletters), to be able to call you if necessary to perform our services and if we are legally obliged to do so. We do not retain this data for longer than is strictly necessary to achieve the purposes for which your data is collected.

Share with others

Friendly Housing BV will not sell your information to third parties and will only provide this information if this is necessary for the performance of our work or to comply with a legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Friendly Housing BV remains responsible for these processing operations.

Mapping website visit

Friendly Housing BV uses functional and analytical cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Friendly Housing BV uses cookies with a purely technical functionality. These ensure that the website works properly and your preferred settings are remembered. We can also optimize our website and analyze website visits (we use Google Analytics for this). This information contains, in addition to the IP address of the visitor, no name or address details or other personal data.

You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser. For an explanation, see: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

View, modify or delete data

You have the right to view, correct or delete your personal data. You can send a request for access, correction or deletion to info@friendlyhousing.nl. Friendly Housing BV will respond to your request as quickly as possible, but within four weeks.

Camera surveillance

In the office of Friendly Housing BV cameras are placed. We want to provide more security with the cameras. We always announce it when we use cameras, by means of a sticker on the front door. We carefully handle the camera images. The images are only kept for a short period and are not used and / or read if there is no reason to do so. In the event of an incident, the camera images can be made available to the police and judicial authorities within the legal framework to support a declaration of a criminal offense.

Security

Friendly Housing BV takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your details are not properly secured or there are indications of abuse, please contact us at info@friendlyhousing.nl